

Friday, 2 March 2018

Dear Members,

On behalf of the Board of Directors I invite you to participate in a member survey. Initially we will conduct a comments/suggestion review to determine the breadth and scope of the survey if required.

Mr Bob Justice former Director and Match Committee member has accepted the position of Chair, Mrs Pam Townsend former Ladies Captain and Mr Graham Hendricks a recent member who has held the position of Captain and President at his former Victorian Golf Club and Mr Barry Elliott will form the committee.

Mr Elliott conducted and assessed the 2013 club survey which proved to be very informative and useful in conducting the club's actions at that time.

No member of the Board or Management will participate on the committee or the review process.

All comments will be kept confidential and destroyed once collated however, each suggestion must be accompanied by name. If a suggestion is deemed worthy of immediate action that member will be contacted by the Chair to seek approval for submission to the Board.

It is expected that the comments/suggestion process will commence in March and be conducted over a two month period.

There will be three comments boxes placed strategically around the clubhouse.

Please keep the comments constructive and thank you in advance for your participation.


Peter Power

President